

PGA

Edition 3-1: 7 April 2008
Approved for use under the Problem Gambling Family Protection Orders
Act 2004



Complaint under Problem Gambling Family Protection Orders Act



INSTRUCTIONS FOR COMPLETION

1. This form is intended to be completed with the assistance of an officer of Consumer and Business Services.
2. Write answers in BLOCK CAPITALS with a non-erasable pen.
3. If there is insufficient space, attach extra pages to this form.
4. When writing dates, please use dd/mm/yyyy format—the day of the month, followed by the month, followed by the year including the century.



Question 1. Complainant information

1A Complainant's full name

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Notes

- (a) Start with Mr/Ms/Dr, etc.
- (b) If your family name is not at the end of your name, please double-underline it.
- (c) If your preferred given name is not your first name, please single-underline it. If you commonly use a shortened form or nickname, please put it in (brackets) and underline it.

1B Complainant's current residential address

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Postcode:.....

1C Complainant's date of birth

Date of birth: _ _ / _ _ / _ _ _ _

1D Complainant's telephone numbers

Home: (_ _) _ _ _ _ - _ _ _ _ Work: (_ _) _ _ _ _ - _ _ _ _

Fax: (_ _) _ _ _ _ - _ _ _ _ Mobile: _ _ _ _ _

Other: _ _ _ _ _ (Description:)

1E Complainant's relationship to respondent

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Notes

- (a) If Complainant is a family member (as defined in the Act), state family relationship—examples: current/former spouse or domestic partner (domestic partner can be same gender), child aged 14–17 years.
- (b) If Complainant is not a family member as defined in the Act, state capacity in which application made—examples: Departmental officer concerned with welfare of respondent's child, Public Advocate, guardian of Respondent's child, person with whom Respondent's child normally resides, person with a "proper interest" in welfare of Respondent's child.



Question 1 (Complainant information) continued

1F Is some form of permission or other preliminary matter required to allow a complaint to be made? If so, say why the complaint should be allowed to be made.

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Notes

- (a) A child aged 14–17 years may make a complaint, but only with the permission of Consumer and Business Services. This form submitted by a child will first be treated as a request for permission to make a complaint.
- (b) A person with a “proper interest” (in the welfare of the Respondent’s child for example) may make a complaint, but only if the person satisfies Consumer and Business Services that he or she has a proper interest. This form submitted by such a person will first be treated as an application to so satisfy the Authority.



Question 2. Respondent information

2A Respondent's full name

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Notes

- (a) Start with Mr/Ms/Dr, etc.
- (b) If the family name is not at the end of the name, please double-underline it.
- (c) If the usual given name is not the first name, please single-underline it. If a shortened form or nickname is commonly used, please put it in (brackets) and underline it.

2B Respondent's current residential address

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Postcode:.....

Note

You can write "same as Complainant".

2C Respondent's date of birth

Date of birth: _ _ / _ _ / _ _ _ _

2D Respondent's telephone numbers

Home: (_ _) _ _ _ _ - _ _ _ _ Work: (_ _) _ _ _ _ - _ _ _ _

Fax: (_ _) _ _ _ - _ _ _ Mobile: _ _ _ _ _

Other: _ _ _ _ _ (Description:)

2E Respondent's employer and place of work

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Postcode:.....



Question 3. Affected family member information

Please complete the details of the family members affected by the gambling behaviour of the respondent.

Notes

- (a) Family members, as defined in the Act, include a current/former spouse or domestic partner (domestic partner can be same gender) and a child under the age of 18 years.
- (b) If the date of birth is not known, please enter the age.
- (c) Please provide "spouse" or "domestic partner" details for "Person 1". If the Complainant is the spouse or domestic partner, write "refer to Question 1".
- (d) For Persons 2 and on, please state who the person resides with. The answer can be "Complainant" or "C", "Respondent" or "R" or the name and address of some other person.

Person 1

	Given name	Family name
Date of birth/Age	Address	Post code

Person 2

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		

Person 3

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		



Question 3 (Affected family member information) continued

Person 4

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		

Person 5

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		

Person 6

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		

Person 7

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		

Person 8

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		



Question 4. Respondent's gambling behaviour

4A What type of gambling is involved?

Examples

- (a) gaming machines in the casino and hotels;
- (b) betting on races with SA TAB;
- (c) Keno and Monday Lotto.

4B Where does the respondent gamble?

How often does the respondent gamble?

4D How much money has the respondent gambled over the past—
3 months?

6 months?

12 months?



Question 4 (Respondent's gambling behaviour) continued

4E Where does the respondent get money to gamble?

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Examples

- (a) weekly/fortnightly/monthly salary and wages payments;
- (b) credit cards;
- (c) selling possessions;
- (d) borrowing money from family;
- (e) fortnightly benefit or pension payments.



Question 5. Consequences of respondent's gambling behaviour

5A Why do you think the respondent's gambling behaviour is a problem?

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5B When do you consider the respondent's gambling behaviour started to become a problem?

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5C What are the respondent's financial obligations?

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Question 5 (Consequences of respondent's gambling behaviour) continued

5D Has there been a change in the respondent's ability to meet his or her financial obligations? If so, what is the change?

5E Have there been any interpersonal consequences resulting from the respondent's gambling behaviour?

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Examples

- (a) relationship difficulties/breakdown;
- (b) domestic violence;
- (c) family neglect.



Question 6. Other strategies for addressing gambling behaviour

6A What other strategies, if any, have been used to address the respondent's problem gambling behaviours?

Examples

- (a) venue based barring/voluntary barring by CBS;
- (b) gambling counselling/financial counselling;
- (c) having someone else manage financial affairs.

6B Are any other agencies involved?

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Note

“Agencies” could include the police, other government agencies such as Families and Communities Department, church counselling bodies, etc.



Question 7. Other proceedings

7A Have any proceedings been brought against the respondent under the *Domestic Violence Act 1994*?

If so, what is the status of those proceedings—pending or determined?

If pending, have any interim orders been made? If so, what are the orders?

If determined, what orders were made?

7B Has the respondent been a party to any Family Court proceedings or proceedings under the *Domestic Partners Property Act 1996*?

If so, what is the status of those proceedings—pending or determined?

If pending, have any interim orders been made? If so, what are the orders?



Question 7 (Other proceedings) continued

If determined, what orders were made?

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7C Have any other court proceedings been brought against the respondent?

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What is the status of those proceedings—pending or determined?

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If determined, what orders were made?

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7D Have any other proceedings been brought against the respondent?

Examples

complaints to agencies such as the Families and Communities Department/Child Support Agency/police &c



Question 7 (Other proceedings) continued

If so, has the agency conducted any investigations?

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Has the investigation concluded? If so, what was the outcome?

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Question 8. Other information

Is there any other information you would like to provide?



Declaration and execution

By signing this document—

- (a) I am making a formal complaint made under the *Problem Gambling Family Protection Orders Act 2004*;
- (b) I declare that I am the person named as the complainant and that I make the complaint of my own free will; and
- (c) I declare that the information I have provided is true and accurate to the best of my knowledge and belief.

Date	Witness signature
Signature	Witness name