

Public Warning Notice

Issued under section 223 of the *Australian Consumer Law (SA)*

and s 48 of the *Fair Trading Act 1987 (SA)*

Andrew James Laundry trading as 'Creative Scapes'

The Commissioner for Consumer Affairs is issuing a public warning notice to warn consumers not to deal with a trader by the name of Andrew James Laundry trading as 'Creative Scapes'.

Consumer and Business Services (CBS) has received a number of complaints from consumers who have had dealings with Andrew Laundry.

It is alleged that Andrew Laundry has been contracting with various consumers through online websites where consumers can seek quotes from tradespeople. Without authorisation by a building work contractor's licence, Andrew Laundry has contracted with consumers to perform landscaping and building work in the nature of paving, fencing and retaining walls. He has allegedly accepted deposits and failed to commence or complete the work. Consumers have reported that Andrew Laundry has refused to refund the deposits paid.

The Commissioner is warning the public about the alleged conduct as the Commissioner:

1. has reasonable grounds to suspect that the conduct may constitute contraventions of the *Australian Consumer Law (SA)* and the *Building Work Contractors Act 1995 (SA)*;
2. is satisfied that one or more persons have suffered, or is likely to suffer detriment as a result of the alleged conduct; and
3. is satisfied that it is in the public interest to issue a public warning notice.

On 21 September 2015 the Commissioner for Consumer Affairs issued a public warning notice in relation to Andrew Laundry, who at the time was trading as 'Creative Renovations & Demolitions' and 'AJ's Contracting'.

Andrew Laundry was successfully prosecuted for *Australian Consumer Law (SA)* and *Building Work Contractors Act 1995 (SA)* in February 2017.

If anyone has concerns about their dealings with Andrew Laundry or 'Creative Scapes' they should contact CBS on 131 882.



Commissioner for Consumer Affairs

Dated: 27 June 2019